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09/820,116 Grobler 1-11-33

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JUL 14 2005

**IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE****Patent Application**

Inventor(s): R. Grobler

Case No.: Grobler 1-11-33

Serial No.: 09/820,116

Filing Date: 03/28/2001

Examiner: Chad Zhong

Art Unit: 2152

*FAX 703-872-9306*

Title: SCHEDULING OF CALLS WITH KNOWN HOLDING TIMES

I hereby certify that this correspondence is being facsimile  
transmitted to the United States Patent and Trademark Office  
on July 14, 2005.

  
Charles L. Warren

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SIR:

**Amendment Responding to Final Office Action**

*please enter  
CZ 8/16/05*

This communication is responsive to the final Office Action of May 23, 2005 that set a 3 month date for response of August 23, 2005 with a 2 month date of July 23, 2005. Thus, this response is timely filed within the 2 month date.